



Neil Borrromeo

Senior Infrastructure / DevOps / Platform Engineer

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PROFESSIONAL SUMMARY

Senior infrastructure and DevOps engineer with 15+ years of experience across Linux systems administration, cloud and bare-metal infrastructure, Kubernetes, infrastructure automation, CI/CD, observability, and production application support. Proven track record of designing, stabilizing, and scaling live environments for SaaS platforms, e-commerce systems, internal business applications, and managed web operations. Strong hands-on background in Terraform, Ansible, Packer, Kubernetes, AWS, monitoring, logging, incident response, and security hardening. Combines deep infrastructure ownership with application delivery support and long-term operational accountability.

CORE SKILLS

Infrastructure	Linux, AWS, Hetzner, DigitalOcean, Linode, Proxmox, bare metal, cloud hosting
Automation & DevOps	Terraform, Ansible, Packer, Jenkins, Bamboo, CI/CD, GitOps, ArgoCD, Flux
Containers & Platform	Docker, Kubernetes, Rancher, Vault
Observability	Prometheus, Alertmanager, Grafana, node_exporter, cAdvisor, Grafana Loki, Promtail, ELK Stack, Netdata, New Relic, Rollbar
Operations & Security	Incident response, server hardening, SSL lifecycle management, uptime monitoring, DNS, backups, IAM
Application Platforms	WordPress, Magento 1/2, Shopify, PHP, ASP.NET, Visual Basic, Microsoft SQL Server, Sybase

PROFESSIONAL EXPERIENCE

Infrastructure Manager / DevOps Engineer

Malogica Solutions | Remote | Jun 2022 - Mar 2025

- Led infrastructure architecture, automation, security, and operations across internal and production environments.
- Designed and managed platforms spanning bare metal, Proxmox, Rancher, Kubernetes, and internal application stacks.
- Automated provisioning with MAAS, Terraform, Ansible, and Packer.
- Implemented GitOps workflows with ArgoCD and Flux, and integrated Vault for secrets management.
- Built and maintained monitoring and logging workflows for infrastructure and Kubernetes environments using Prometheus, Alertmanager, Grafana, and centralized log pipelines.
- Led migration of 20 production servers from Germany to a newly designed data center in Norway.
- Architected large-scale infrastructure including 40 physical servers, 40 GPUs, dual managed switches, VxLAN, remote PDUs, and ~900TB of distributed storage using Ceph and MinIO

DevOps Engineer / Linux System Administrator

Novanus Solutions Ltd | Remote | Jan 2021 – Feb 2022

- Built and maintained infrastructure automation for a proprietary cloud platform running on Hetzner dedicated and collocated bare-metal servers.
- Developed provisioning workflows and infrastructure APIs supporting Java development teams.
- Automated deployments using Terraform and Ansible.
- Improved monitoring, centralized logging, and operational visibility using Netdata and the ELK Stack.
- Helped improve deployment reliability and production platform stability.

System Administrator / Infrastructure Engineer

Core Development LLC | Remote | Feb 2018 – Nov 2020

- Managed internal infrastructure and client cloud environments supporting Magento hosting.
- Supported ~100 e-commerce clients through provisioning, scaling, performance tuning, monitoring, and production issue resolution.
- Improved hosting environments using Varnish, PageCache, Fastly, and New Relic.
- Redesigned and automated Magento provisioning, reducing demo deployment time to minutes.
- Secured cloud servers, maintained VPN access for distributed teams, and supported workflow migration to the Jira Service Desk.

NetOps Engineer / Infrastructure Automation Manager

Intelligent Media, LLC | Remote | Oct 2016 – Oct 2018

- Managed AWS infrastructure and automation across multiple client environments, including work tied to Harley-Davidson's CXI platform and other client systems.
- Helped transition legacy mono-application hosting toward newer .NET Core delivery workflows.
- Built CI/CD and released workflows using Atlassian Bamboo and AWS Beanstalk.
- Integrated Bitbucket, Jira, and Rollbar to improve release quality and incident response.
- Administered a broad self-hosted Atlassian stack including Bamboo, Jira, Jira Service Desk, Bitbucket, Confluence, Crowd, FishEye, Crucible, HipChat, Stride, and Statuspage.
- Provided 24/7 operational support and built Gmail-to-Jira automation to reduce manual support overhead.

Linux System Administrator / Web Operations Engineer

Orders2.me / NYC Mobile Group Inc. | Remote | Apr 2019 – Dec 2023

- Managed infrastructure for Orders2.me and its restaurant ordering ecosystem, including Mealbooth.
- Led recovery and clean-room migration of hundreds of client sites following malware incidents.
- Helped secure AWS credits and used them to build a production-grade AWS environment.
- Automated infrastructure provisioning with Terraform and Ansible and built CI/CD pipelines supporting zero-downtime deployments.
- Resolved recurring high-load issues through Nginx, Engintron, and PHP-FPM tuning.
- Strengthened platform security through malware remediation, hardening, and code review support.

Linux System Administrator / Automation Engineer

Lizardwebs | Remote | Apr 2016 – Oct 2016

- Designed infrastructure for 600+ WordPress-based sites across multiple U.S. regions.
- Made several parser scripts for Nginx logs and created developer tasks from production issues.
- Built tooling for backups, upgrades, migrations, and security patching.

EARLIER RELEVANT EXPERIENCE

Bright Therapy by ST-Global

Linux System Administrator / E-commerce Automation Engineer | 2011 – 2016

Maintained cloud infrastructure for Magento and Shopify stores, supported platform migrations, and built Python automation for multi-channel product operations across Amazon, eBay, Google Shopping, Jet.com, and related platforms

Incramind Ltd

Senior Magento Developer / Infrastructure Engineer | 2010 – 2012

Served as Magento developer and sole infrastructure administrator, managing servers, email, domains, databases, and automated provisioning pipelines using Ansible, Terraform, and Jenkins.

First Consolidated Bank

IT Specialist / Lead Loan System Developer | 2005 – 2008

Led development of a loan management system deployed across 70+ branches nationwide, administered Novell OES and Sybase environments, and developed the bank's first website using ASP.NET

SELECTED CONSULTING ENGAGEMENTS

TolliverBell Group | Web Operations & Infrastructure Consultant | 2019 – 2023

Managed hosting, DNS, SSL, security hardening, and digital continuity for a strategic communications firm.

SmartWP | WordPress Operations & Infrastructure Specialist | 2019 – 2023

Managed hosting continuity, SSL operations, uptime monitoring, plugin maintenance, and infrastructure billing workflows.

Paysure Solutions | AWS Infrastructure Engineer | Jan 2020

Refactored and stabilized Terraform-based AWS provisioning workflows across ECS, RDS, S3, VPC, ELB, Lambda, and related services.

EDUCATION

Diploma in E-Commerce Technology

Systems Technology Institute, Tagbilaran City, Bohol | 2004

Coursework included internet programming, e-commerce systems, entrepreneurship, networking, and advanced Visual Basic/web programming. Participated in programming competitions and placed in a Visual Basic contest in Manila.